



# Implementation Plan for Needs Identified in the Community Health Needs Assessment

**FY 2021-2023**

**Covered Facilities:** First Care Health Center

**Community Health Needs Assessment:** A Community Health Needs Assessment (“CHNA”) was performed in Winter 2021/2022 in collaboration with public health to determine the most pressing health needs of Walsh County.

**Implementation Plan Goals:** The Governing Board of First Care Health Center has determined that the following health needs identified in the CHNA should be addressed through the implementation strategy noted for each such need:

**Top Needs Identified:**

- Availability of mental health and substance use disorder treatment services
- Availability of resources to help the elderly stay in their homes
- Availability of transportation resources
- Having enough child daycare service

**1. Availability of mental health and substance use disorder treatment services**

- **Goal:** Increase availability and access to mental health
  - **Strategies**
    - Hiring outpatient behavioral health professionals
    - Contract with telehealth psychiatrist
    - Improving coordination with North East Human Services

**2. Availability of resources to help the elderly stay in their homes**

- **Goal:** Increase services and resources to support the elderly and improve the ability for them to stay in their homes
  - **Strategies**
    - Maintain and embolden Outpatient Care Coordination program
      - Transitional Care Management
        - Investigate if Paramedic Home visits would benefit our communities
      - Chronic Care management
    - Maintain and embolden our Powerful Tools for Caregivers Program



- Restart “Stepping On” Fall prevention class
- See Transportation
- Have organizational representatives attend regional Service Providers for Senior meeting.
- Support Food Pantry and recurring drives to meet food disparate populations
- Encourage and implement Home Safety Evaluation prior to hospital/swing bed discharges
- Coordinate services available through county agencies for patients and community members
- Continue availability of respite services for local caregivers.
- Work with Walsh County Ministerium to identify and assist with community needs as appropriate.

### **3. Transportation**

- Goal: Improve access to health care for our patients’ total care to include specialty referrals.
  - Strategies
    - Utilize handicap accessible vehicles.
    - Supplement existing services with hired driver.
    - Coordination of transportation for patients internally and externally.
    - Continue coordination and collaboration with existing transportation agencies.

**4. Having enough child daycare service** – a top concern for our facility and community. While First Care will be involved with solutions, establishing a goal and ownership is not appropriate.